

Agencies for Filing Student Complaints by State

Alabama

Alabama Department of Postsecondary Education
P.O. Box 302000
Montgomery, AL 36130-2000
Telephone: 334-242-1998
Fax: 334-242-0268

[Complaint Process](#)

Alaska

Alaska Commission on Postsecondary Education
P.O. Box 110505
Juneau, AK 99811-0505

[Complaint Process](#)

Arizona

Arizona State Board for Private Postsecondary Education
1400 W. Washington St.
Phoenix, AZ 85007

[Complaint Form](#)

Arkansas

Arkansas Department of Higher Education
23 Main St., Suite 400
Little Rock, AR 72201

[Complaint Form](#)

California

Bureau for Private Postsecondary Education
P.O. Box 980818
W. Sacramento, CA 95798-0818

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Colorado

Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202

[Complaint Process](#)

Connecticut

Office of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
Telephone: 860-947-1822

[Complaint Process](#)

Agencies for Filing Student Complaints by State

Delaware

Delaware Department of Education
Delaware Higher Education Office
Teacher and Administrator Quality
John W. Collette Resource Center
35 Commerce Way
Dover, DE 19904
Telephone: 302-857-3388

[Complaint Process](#)

District of Columbia

District of Columbia Education Licensure Commission
810 First Street, NE 9th Floor
Washington, DC 20002

[Complaint Process](#)

Florida

Florida Department of Education
Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Fax: 850-245-3238

[Complaint Process](#)

Georgia

Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, GA 30084-5305
Telephone: 770-414-3300
Fax: 770-414-3309

[Complaint Process](#)

Hawaii

Hawaii Post-secondary Education Authorization Program
P.O. Box 541
Honolulu, HI 96809

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Idaho

Idaho Board of Education
650 West State Street
P.O. Box 83720
Boise, ID 83720-0037
Telephone: 208-334-2270
Fax: 208-334-2632

[Complaint Process](#)

Agencies for Filing Student Complaints by State

Illinois

Illinois Board of Higher Education
1 N Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Institutional Complaint Hotline:
217-782-2551

[Complaint Process](#)

Indiana

Indiana Board for Proprietary Education
Telephone: 317-464-4400

[Complaint Process](#)

Iowa

Iowa College Student Aid Commission
430 East Grand Ave.
5th Floor
Des Moines, IA 50309-1920
Telephone: 515-725-3400

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Kansas

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Telephone: 785-296-3421

[Complaint Process](#)

Kentucky

Kentucky Council on Postsecondary Education
Director of Postsecondary Licensing
Council on Postsecondary Education
1024 Capitol Center Dr.
Suite 320
Frankfort, KY 40601

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Louisiana

Louisiana Board of Regents
Consumer Protection Division
Office of the Attorney General
P.O. Box 94005
Baton Rouge, LA 70804-9005
Telephone: 1-800-351-4889

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Agencies for Filing Student Complaints by State

Maine

State of Maine
Department of Education
23 State House Station
Augusta, Maine, 04333-0023

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Maryland

Maryland Higher Education Commission
Office of the Attorney General, Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202

[Complaint Process](#)

Massachusetts

Massachusetts Board of Higher Education
One Ashburton Place
Room 1401
Boston, MA 02108

[Complaint Process](#)

Michigan

State of Michigan
Department of Licensing & Regulatory Affairs
Corporations, Securities & Commercial Licensing Bureau
Administrative Services Section-Complaint Intake
P.O. Box 30018
Lansing, MI 48909

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Minnesota

Registration & Licensing
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
Telephone: 1-800-657-3866

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Mississippi

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
Telephone: 601-432-6372
Fax: 601-432-6225

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Agencies for Filing Student Complaints by State

Missouri

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Telephone: 1-800-473-6757
Fax: 573-751-6635

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Montana

Montana University System
Office of the Commissioner of Higher Education
2500 Broadway
P.O. Box 203201
Helena, MT 59620-3201
Telephone: 406-444-6570

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Nebraska

Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Telephone: 402-471-2847

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Nevada

Nevada Commission on Postsecondary Education
8778 South Maryland Parkway, Suite 115
Las Vegas, NV 89123

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New Hampshire

New Hampshire Department of Education, Division of Higher Education, Higher Education
101 Pleasant Street
Concord, NH 03301
Telephone: 603-271-3494

[Filing a Complaint](#)

New Jersey

New Jersey Secretary of Higher Education
20 West State Street, 4th Floor
P.O. Box 542
Trenton, NJ 08625-0542
Telephone: 609-292-7225

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Agencies for Filing Student Complaints by State

New Mexico

New Mexico Higher Education Department
2044 Galisteo St., Suite 4
Santa Fe, NM 87505
Telephone: 505-476-8400

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New York

Office of College and University Evaluation
New York State Education Department
89 Washington Ave., Room 969 EBA
Albany, NY 12234
Telephone: 518-474-1551

Fax: 518-486-2779

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North Carolina

North Carolina Post-Secondary Education Complaints
c/o Student Complaints
223 S. West Street, Suite 1800
Raleigh, NC 27603
Telephone: 919-962-4558

Email: studentcomplaint@northcarolina.edu

[Complaint process](#)

North Dakota

Director of Distance Education & State Authorization
600 East Capital Ave.
Bismarck, ND 58501-1217
Telephone: 701-328-2678

[Filing a Complaint](#)

Ohio

Ohio Department of Higher Education
25 South Front Street
Columbus, OH 43215
Telephone: 614-466-6000

[Filing a Complaint](#)

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Telephone: 405-225-9100

[Complaint Process](#)

Agencies for Filing Student Complaints by State

Oregon

Higher Education Coordinating Commission
ATTN: Complaints-ODA
775 Court St. NE
Salem, OR 97301
Telephone: 503-947-5716
[Complaint Form](#)

Pennsylvania

Bureau of Postsecondary & Adult Education
Pennsylvania Department of Education
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
[Complaint Form](#)

Puerto Rico

Puerto Rico Council on Higher Education
P.O. Box 19900
San Juan, PR 00910-1900
Telephone: 787-641-7100
Fax: 787-641-2573
[Complaint Process](#)

Rhode Island

Commissioner of Higher Education
Rhode Island Office of Higher Education
Shepard Building, Suite 524
80 Washington Street
Providence, RI 02903
Telephone: 401-456-6008
[Complaint Process](#)

South Carolina

South Carolina Commission on Higher Education
Academic Affairs & Licensing
1122 Lady St., Suite 300
Columbia, SC 29201
Telephone: 803-737-2260
Fax: 803-737-2297
[Complaint Form](#)

South Dakota

South Dakota Board of Regents
306 E. Capitol Ave., Suite 200
Pierre, SD 57501
[Complaint Form](#)

Agencies for Filing Student Complaints by State

Tennessee

Tennessee Higher Education Commission
Division of Postsecondary State Authorization
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Telephone: 615-741-3605

[Complaints](#)

Texas

Texas Higher Education Coordinating Board
College Readiness & Success Division
P.O. Box 12788
Austin, TX 78711-2788
Telephone: 512-427-6101

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Utah

Utah Division of Higher Education
Board of Regents Building
The Gateway
60 South 400 West
Salt Lake City, UT 84101
Telephone: 801-530-6601
Fax: 801-530-6001

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Vermont

Vermont Department of Education
120 State Street
Montpelier, VT 05620-2501
Telephone: 802-828-3135

[Complaint Process](#)

Virginia

Virginia State Council of Higher Education
101 N. 14th St., 10th Floor
James Monroe Bldg.
Richmond, VA 23219
Telephone: 804-225-2600

[Complaint Process](#)

Washington

Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
Telephone: 360-753-7869

Email: DAinfo@hecb.wa.gov

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Agencies for Filing Student Complaints by State

West Virginia

West Virginia Higher Education Policy Commission
Community & Technical College System of West Virginia
1018 Kanawha Blvd. East, Suite 700
Charleston, WV 25301
Telephone: 304-558-4016
[Complaint Process](#)

Wisconsin

University of Wisconsin System
Academic Programs and Educational Innovation
1612 Van Hise Hall
1220 Linden Dr.
Madison, WI 53706
Telephone: 608-266-1996
Fax: 608 264-8477
[Complaint Process](#)

Wyoming

Wyoming Department of Education
Hathaway Building, 2nd Floor
2300 Capitol Avenue
Cheyenne, WY 82002-0050
[Complaint Form](#)